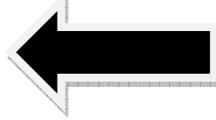


Save Water, Save Money



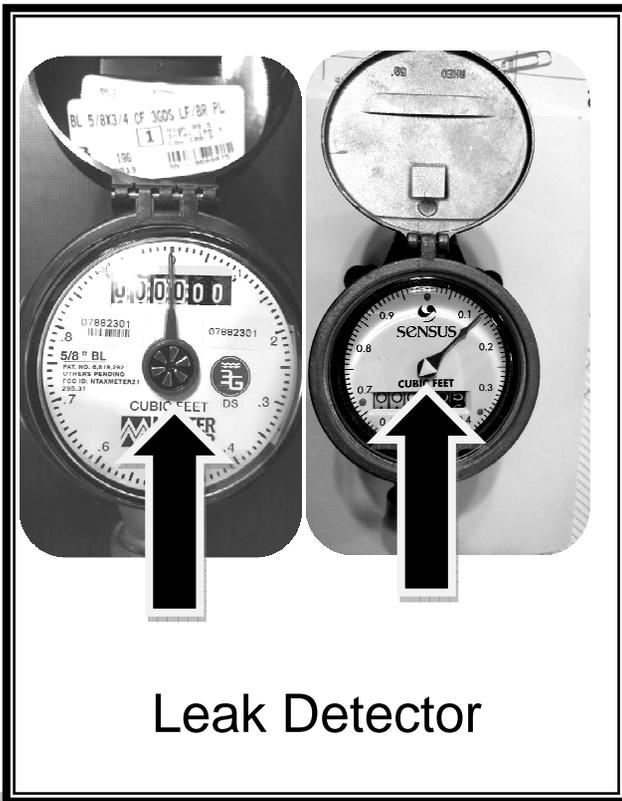
Leak Detection

Leaks can be very expensive and can cause significant property damage, so if you suspect a leak, it is important to thoroughly inspect your water system to determine the source of the leak. Customers are responsible for maintaining all piping and other facilities downstream of the meter and for all water that passes through the water meter. S.M.C.S.D. is only responsible for maintain the water service between the water main and the water meter.

How to Check for Leaks

This simple procedure can be used to detect leaks that exist anywhere in your home or business.

- Turn off all water inside and outside your home, making sure that no water is used during the test period.
- Check the meter's leak detector (the small circle of silver triangles or white triangle located in the center on face of meter) If the leak detector is still moving, water is still passing through the meter. The faster the leak detector turns, the larger the volume of water passing through the meter.
- If a leak is detected, check for dripping indoor faucets and outdoor hose bibs, leaking toilets, broken pipes, or leaking irrigation systems.



Leak Detector

“Water Conservation is the responsibility of everyone”



Useful Resources:

H2OUSE: A virtual tour of your home, filled with water saving tips. www.h2house.org
WaterSense: Information about water-saving appliances. www.epa.gov/watersense

San Miguel C.S.D

If you need further assistance please call at 805-467-3388

Tamara Parent
Account Clerk

www.sanmiguelcsd.org

Possible Causes of High Water Use.

1. There is/was a leak somewhere in your house or on your property. Examples:
 - A leak in your irrigation system or a broken irrigation valve, including drip systems
 - A Broken Pipe
 - A dripping faucet (no matter how small)
 - A running toilet
 - A hose was left on
2. Typical indications of a leak are:
 - Hearing water running through pipes when no water is on in the house or on the property
 - Toilet flushing itself
 - Wet spots in your house or on your property
 - Green grass/vegetation that isn't watered by you or your sprinklers
3. Irrigation timer is not programmed properly
4. Extra people at your house: family visiting
5. Someone else using your water- check for hoses running to another property
6. Your water softener is cycling too often

Before calling S.M.C.S.D. or a Plumber, you may want to check to see if any of the above situations could be the reason for your high water bill/usage. If you ever need help with turning your water off for repairs, please call 805-467-3388 and we would be glad to help.

The District bills in 100 cubic feet increments, or 'units'.

7.48 gallons = 1 cubic foot

748 gallons = 100 cubic feet = 1 unit of water

The District includes the first 5 units

(5 x 748 = 3,740 gallons)

in a minimum one month billing cycle.



Know your water meter: when you open your meter box that is located in the road, this is what you will see. Open the protective lid to find the leak detector.

Leak Adjustment Credit: Eligibility Criteria

- 1) Must be current with your account.
- 2) Must take immediate action to repair leak.
- 3) Must provide sufficient evidence to the District to document repair.
- 4) Must submit a written request to the District for a Leak Adjustment.
- 5) Must have had no other Leak Adjustment Credits within the previous 12 months.

If approved, the amount of the credit will be determined by subtracting the average of the previous 12 months' bills from the bill for the period in which the leak occurred, and dividing by two.

Leaking water is considered a waste of a valuable resource. This program creates an incentive for property owners and water customers of the District to maintain their plumbing in good operating condition.